

Figure 2

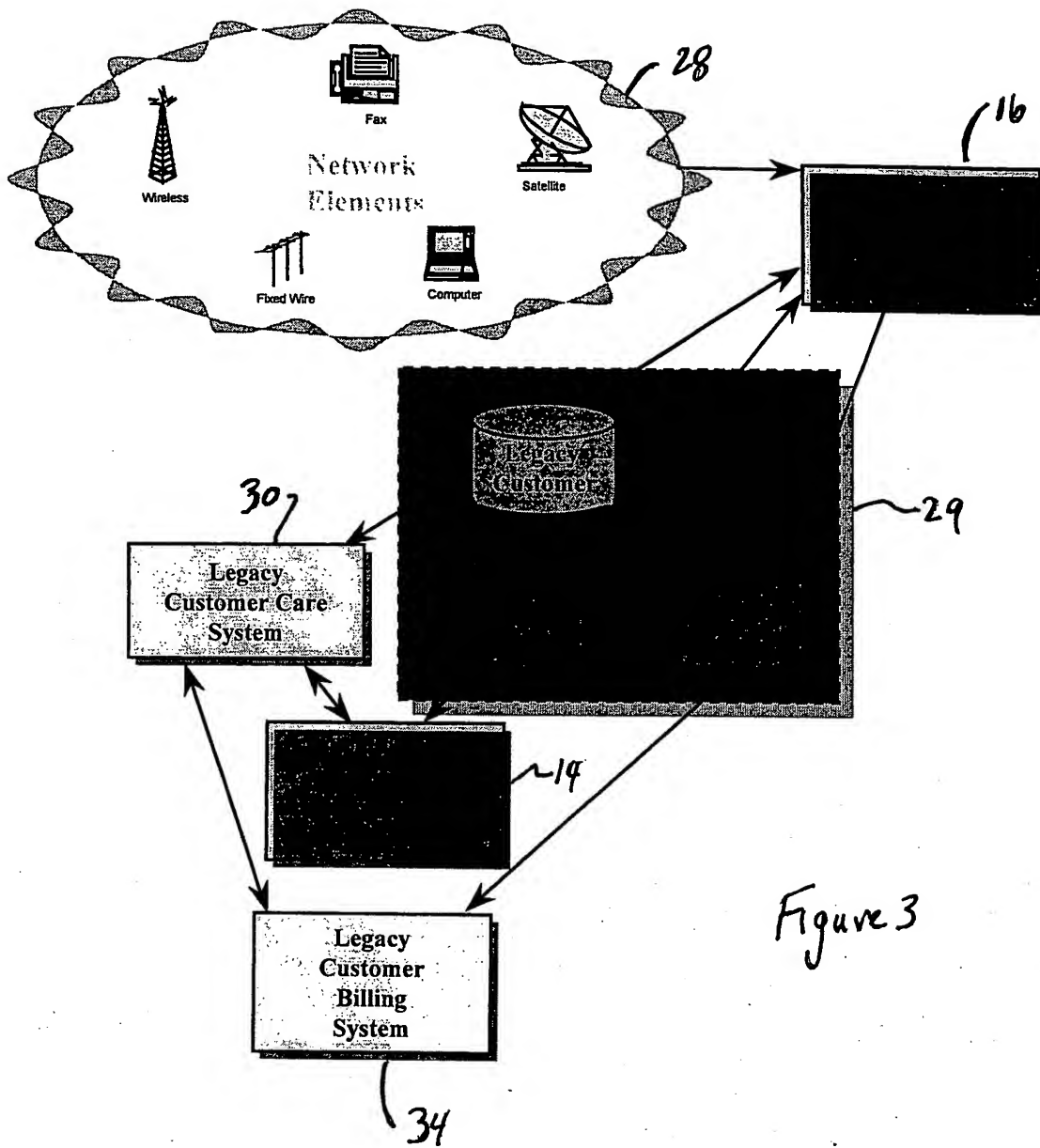


Figure 3

Figure 4

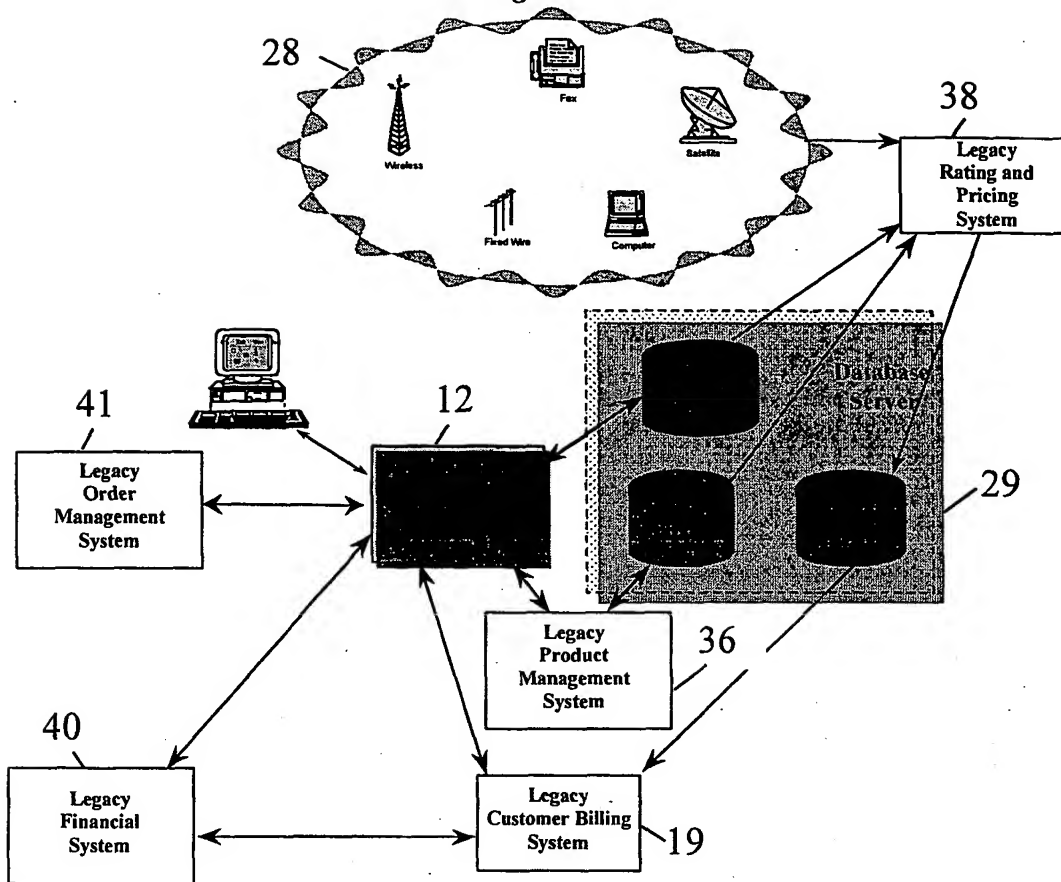


Figure 5

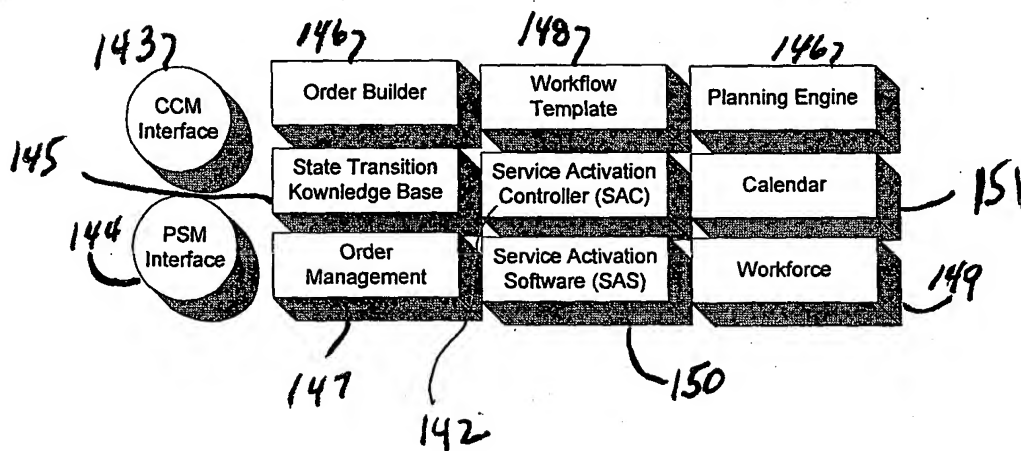
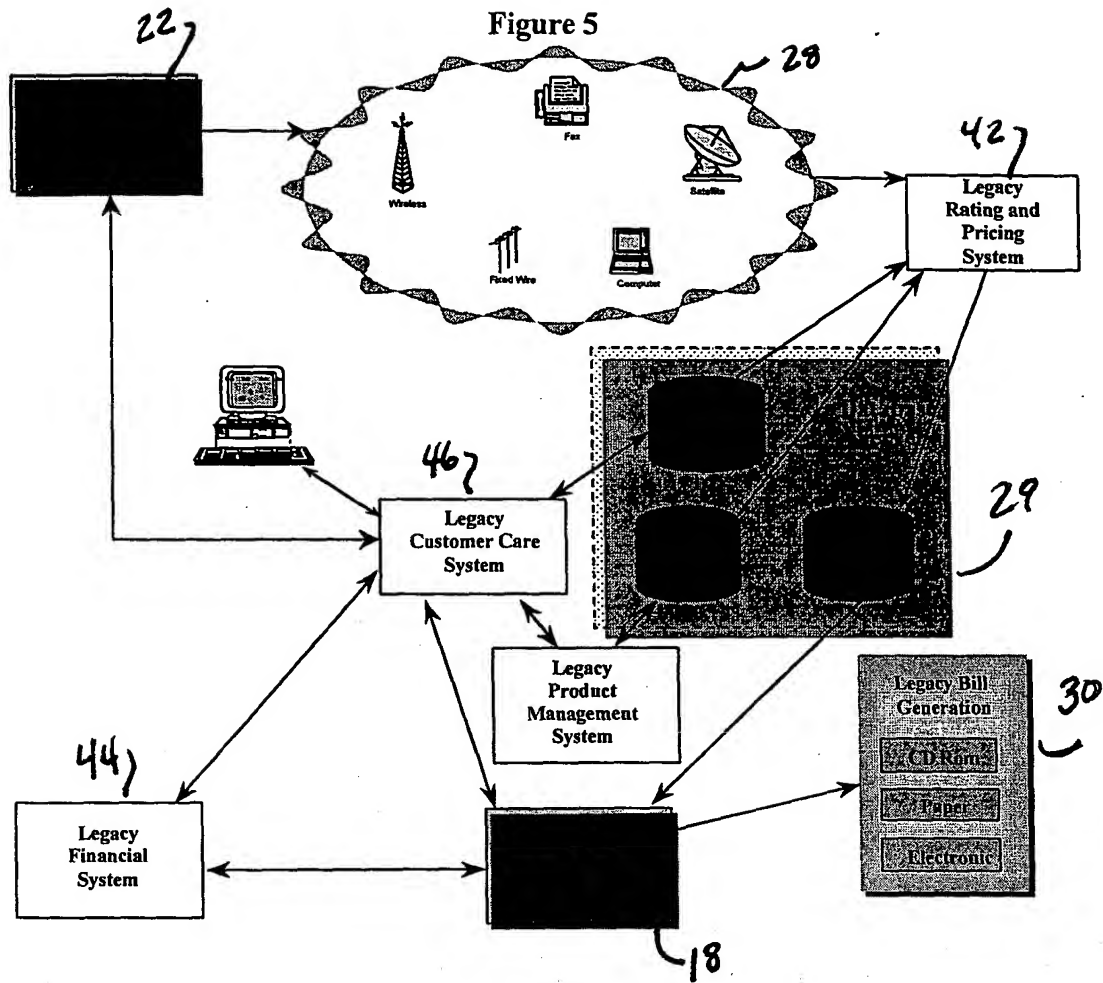
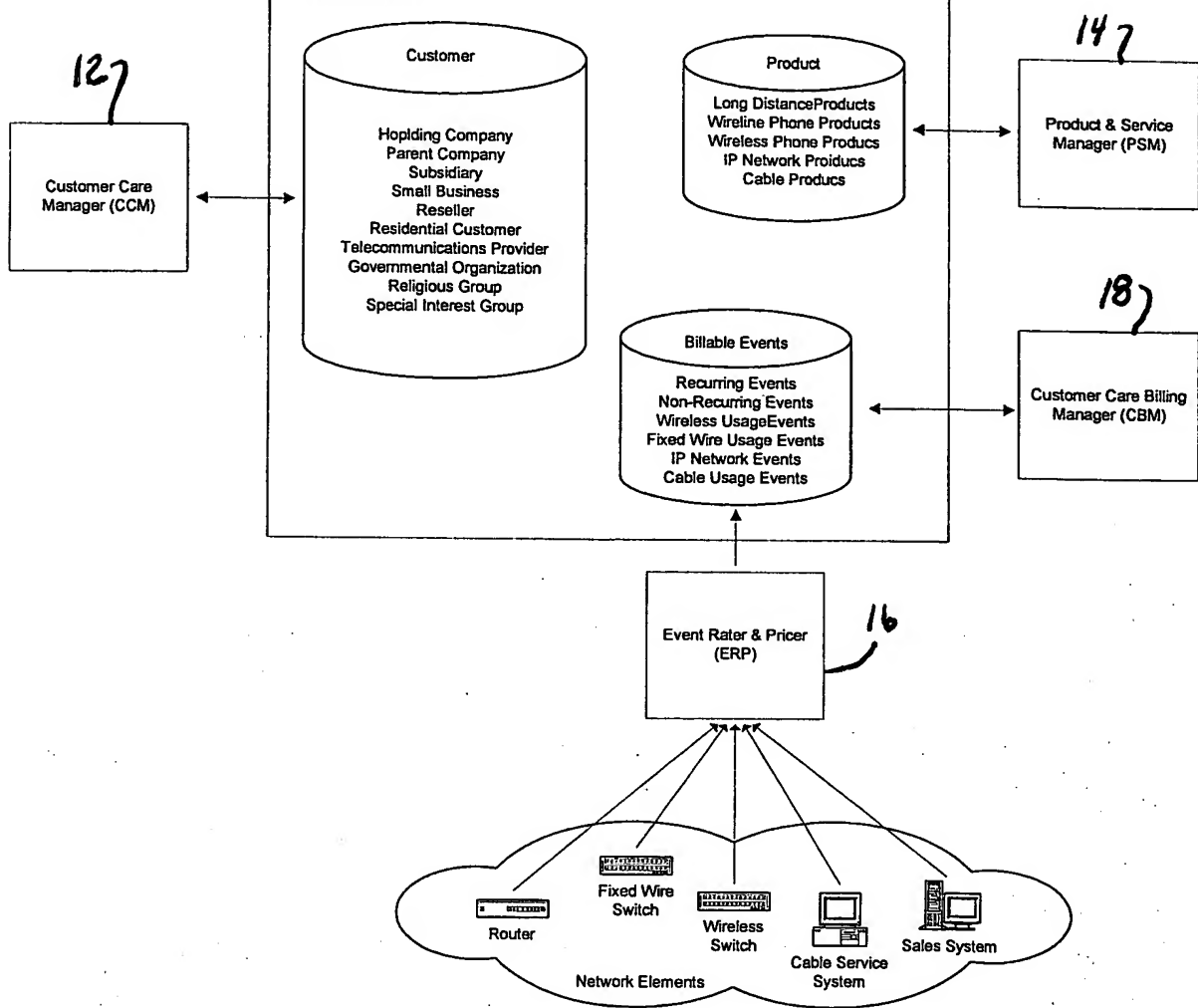
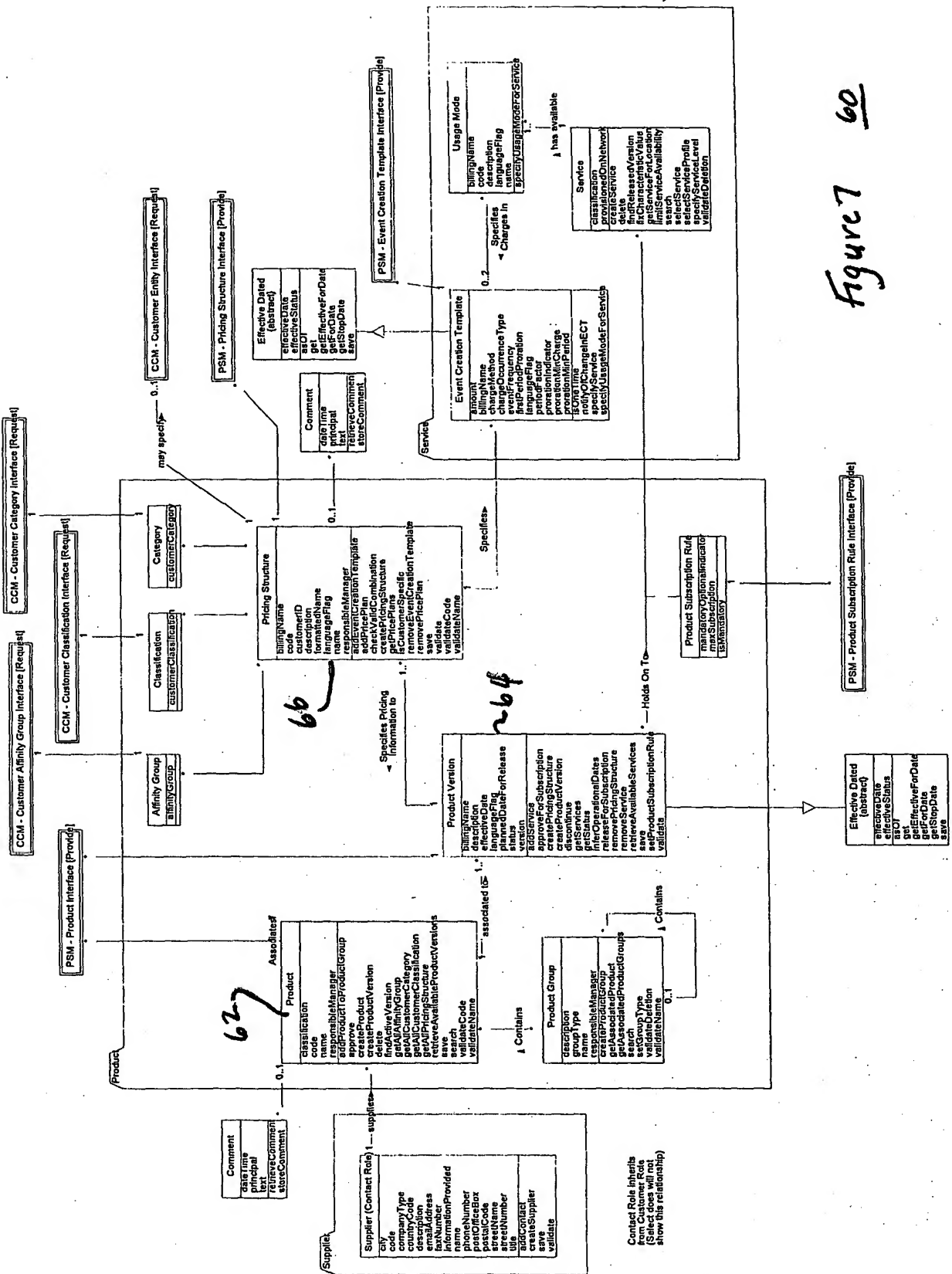


Figure 22

Figure 6











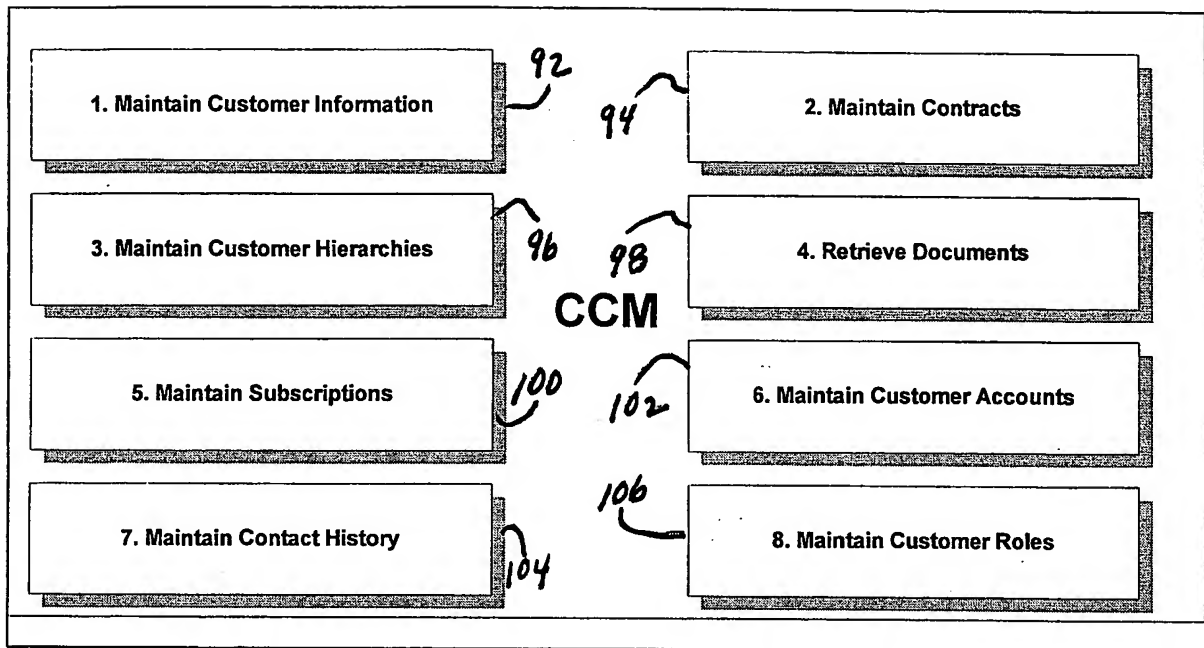


Figure 10 90

Tapestry

File Edit View Help

Klaus Schulz

- DS370Schulz
- A2234
  - Mobile Handset
  - Call Forwarding
  - Voice Mail
  - Friends and Family
  - ISDN Service
  - Call Waiting

Customer

### Klaus Schulz

Individual Address Customer Preferences

General individual information

Individual information

Salutation	Surname prefix	Surname	Individual ID
Mr.		Schulz	
Title	Nobility prefix	Forename	Date of birth
		Klaus	12/03/56

Personal information

Spoken language	Marital status	Profession
German	Married	Steuerberater

ID card number

ID card number	ID card country	ID card type	ID card expiration date
1275838344	Germany	Standard	12/12/99

New Account

Status DATE NAME 8/5/98 3:41 PM

Figure 11

↑  
110

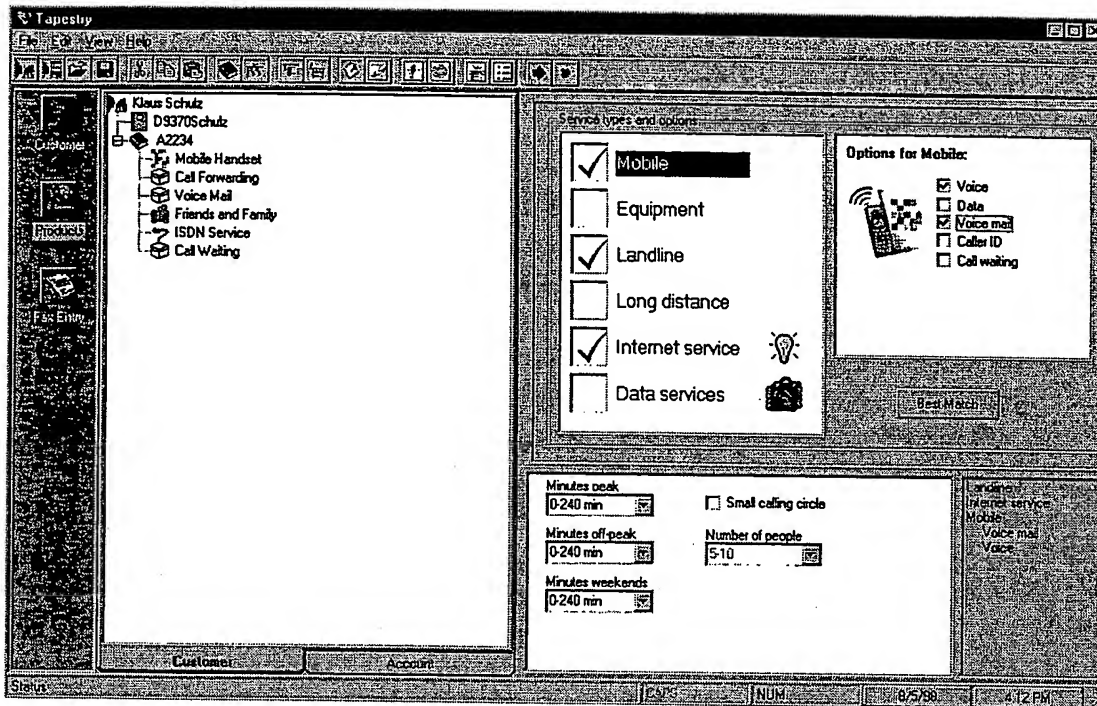


Figure 12

↑  
112

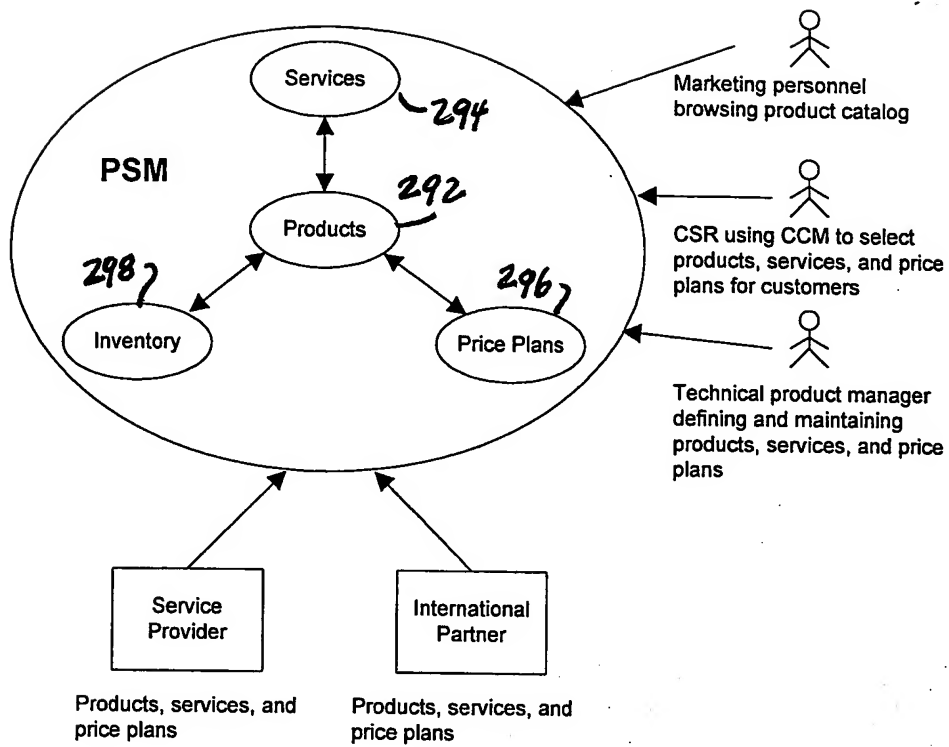


Figure 13

**New TariffZone - Basic Info Tariff Zone**

Code:  Name:  Status:  Start Date:  End Date:

Available Orig Points: Available Term Points: Zonal Components

Code	Dest	Code	Dest	Orig	Term
Germany	0049	Germany	0049	0049	0044
England	0044	England	0044	0049	0001
USA	0001	USA	0001	0049	0247
Japan	0247	Japan	0247		
Dussel	00492...	Dussel	00492...		

Description of Tariff Zone:

< Back Next > Finish Cancel Help

Figure 14 310 ↗

New TariffWeek - Basic Info Tariff Week

Unit:  Name:  Status:  Start Date:  End Date:

Tariff Lines:
 

Line	Code
LT-1	UT10
LT-2	UT10
LT-3	UT10

Tariff Week:
 

	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31
Monday																															
Tuesday																															
Wednesday																															
Thursday																															
Friday																															
Saturday																															
Sunday																															
Public																															

Tariff Line Code:

Description of Selected Tariff Line:

Description of Tariff Week:

Figure 15 320 ↗

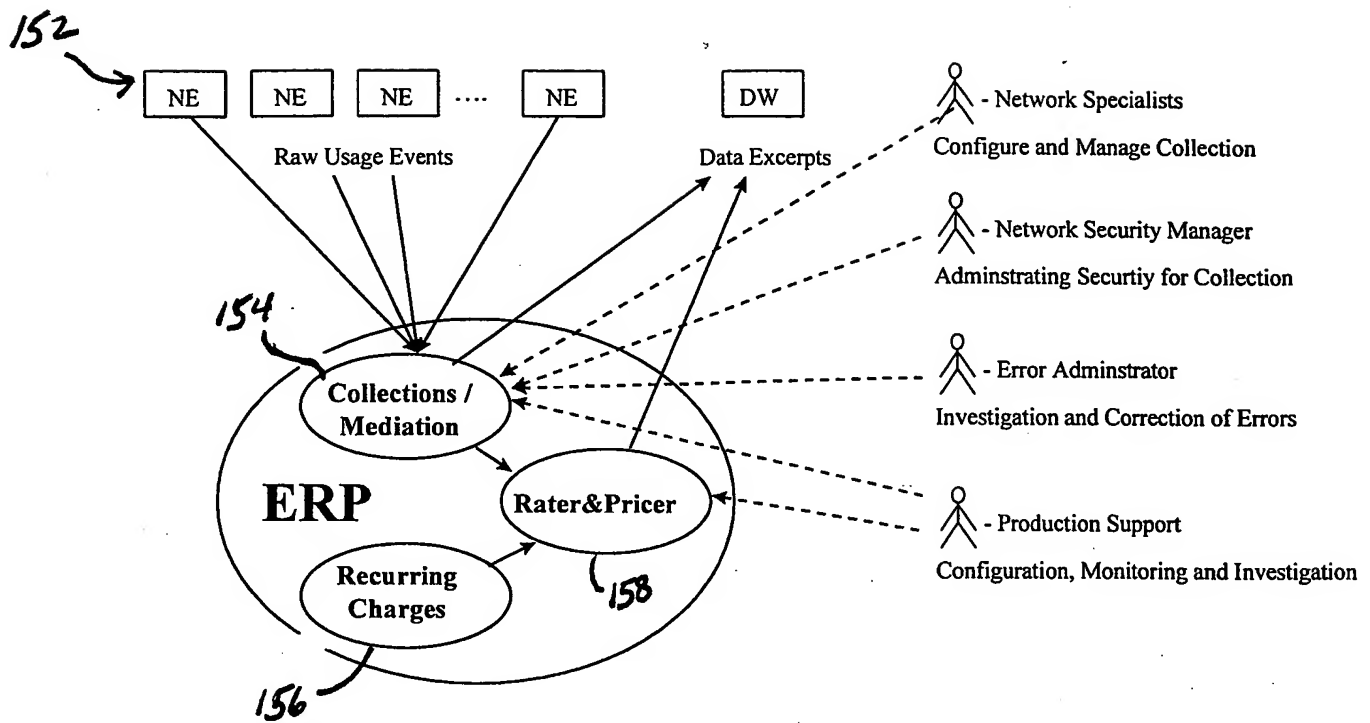
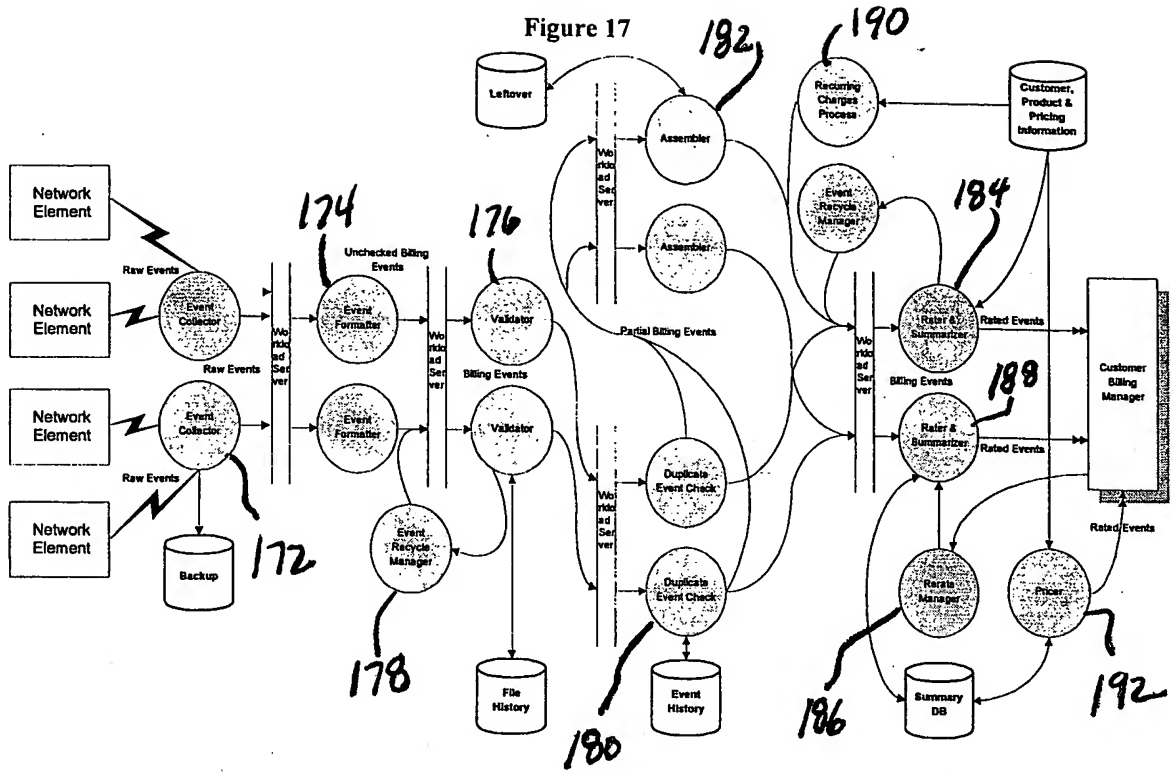
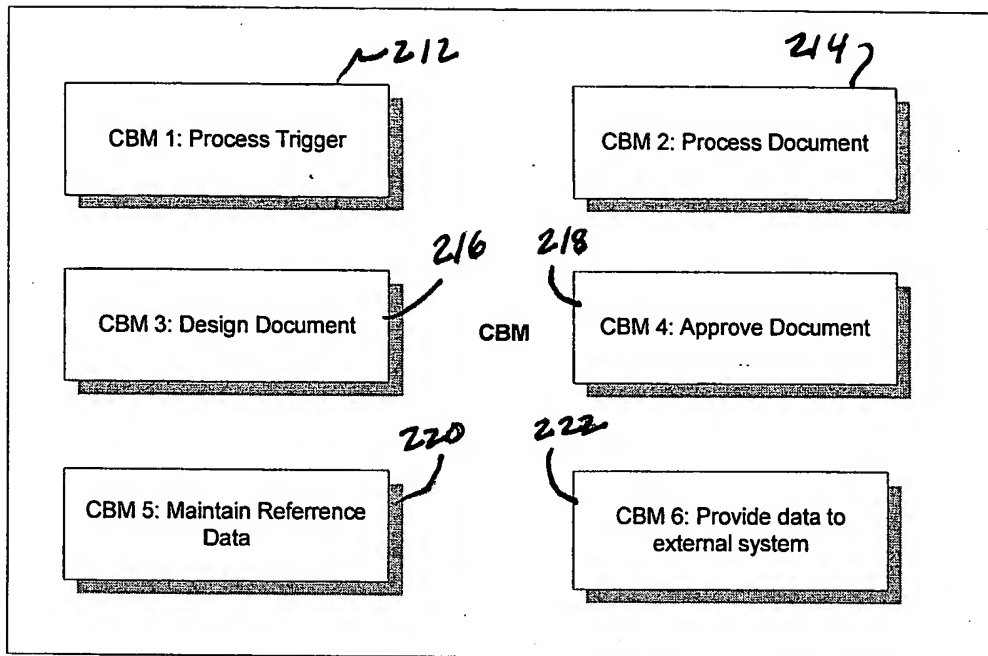


Figure 16



Figure 17





210  
Figure 18

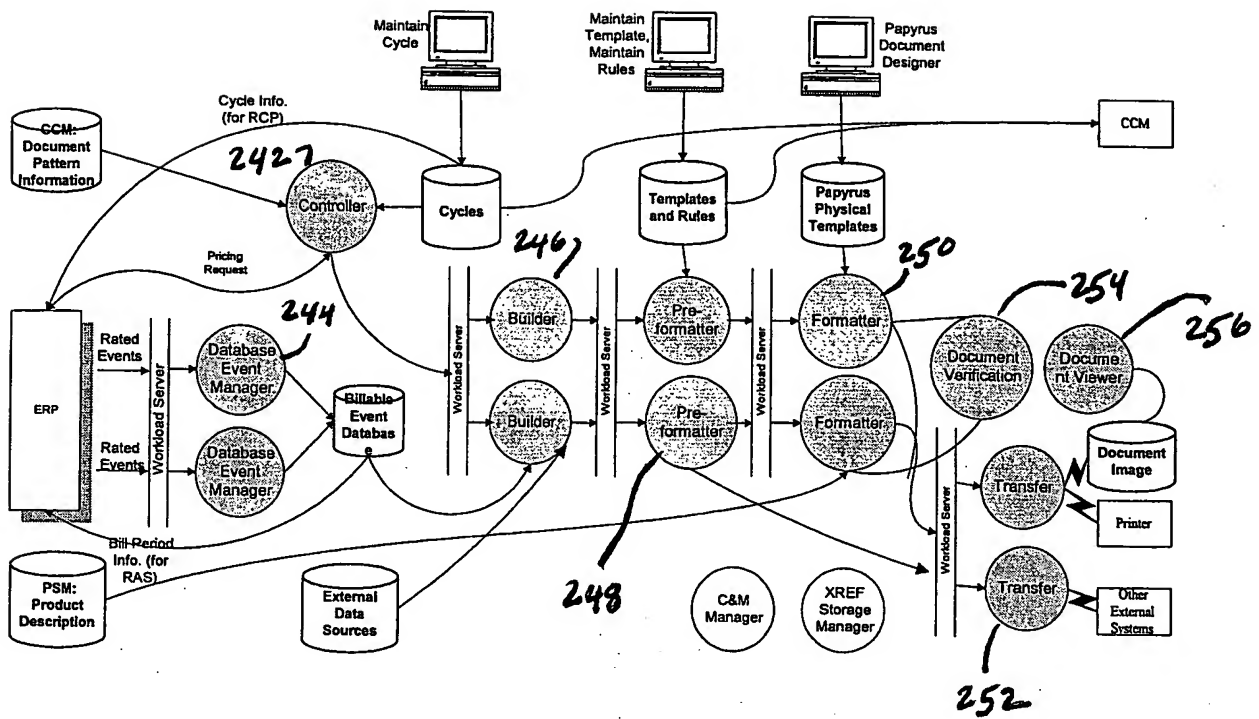


Figure 19

Tapestry - Customer Billing Manager

File Usage Made Info

Document Type

- Billing Documents
  - Periodic
    - BC12
    - BC19
    - BC05
    - BC17
    - BC21
  - Fixed
- Collections Documents
  - Collections 01
  - Collections 02
- Commission Documents
  - Commission 01
  - Commission 02
- Customer Care Documents
  - Cust Care 01
  - Cust Care 02
  - Cust Care 03

Tapestry Document Cycle

General Cycle options Next periodic runs Next fixed runs Delete cycle

Name: BC05 Status: Active Max batch size: 100000

Description: Periodisch, nur Direktkunden

Effective dating  
Date (YY-MM-JJJ): 01.01.1999 Time (HH-MM): 12:00

Run date delay  
Days: 1 Hour: 0  
☒ Ignore weekends and holidays

Print date delay  
Days: 12 Hour: 12  
☒ Ignore weekends and holidays

Cycle:  
Document pattern type: Periodic  
Document type: Billing

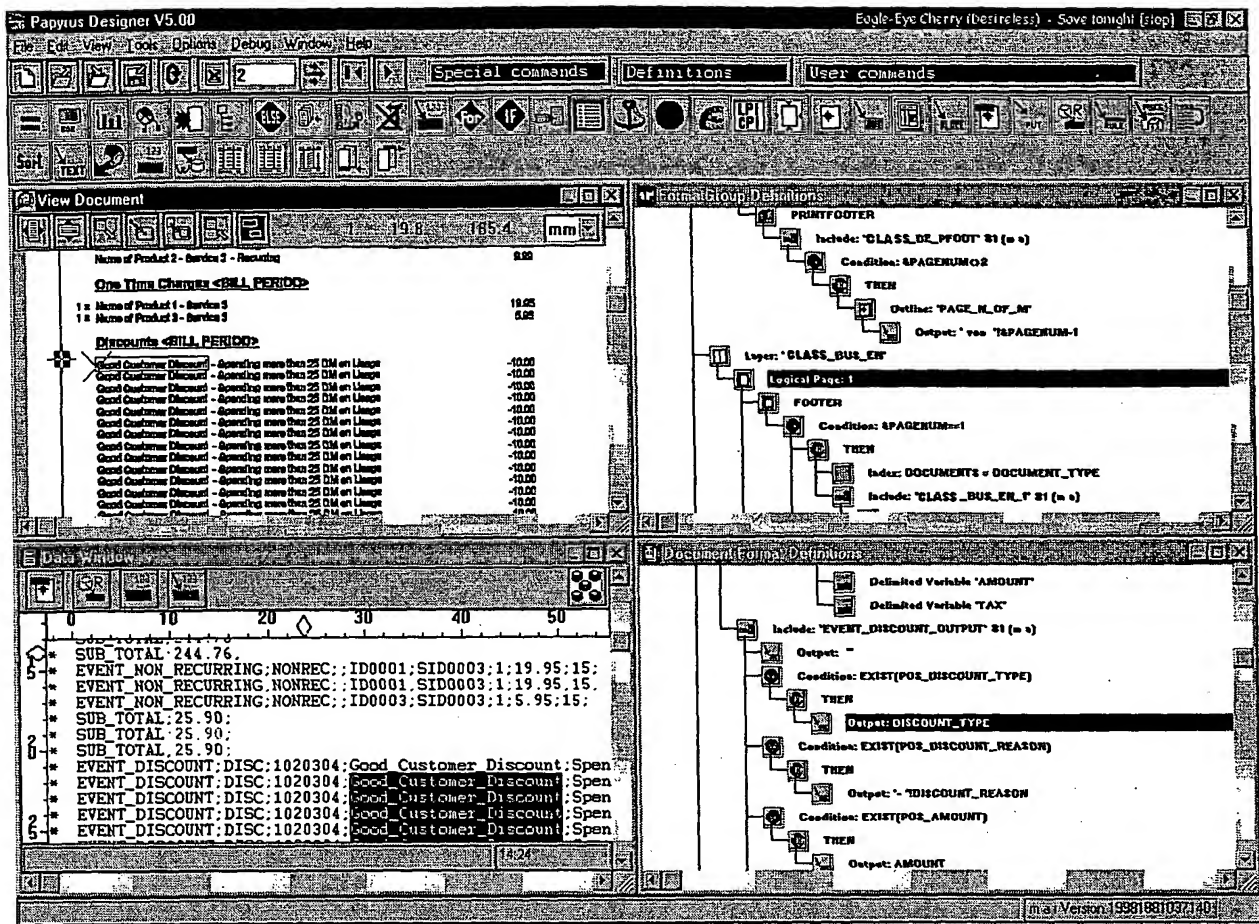
Cycle Template Notice Condition

Update New Cancel

Status: DAPS NOM 8/6/98 4:19 PM

Figure 20

↑  
270



280 ↗  
Figure 2.1

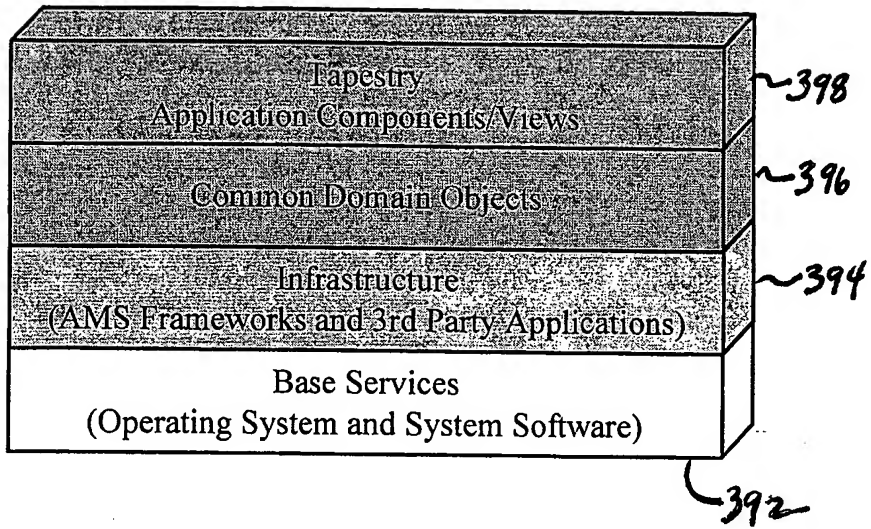


Figure 23

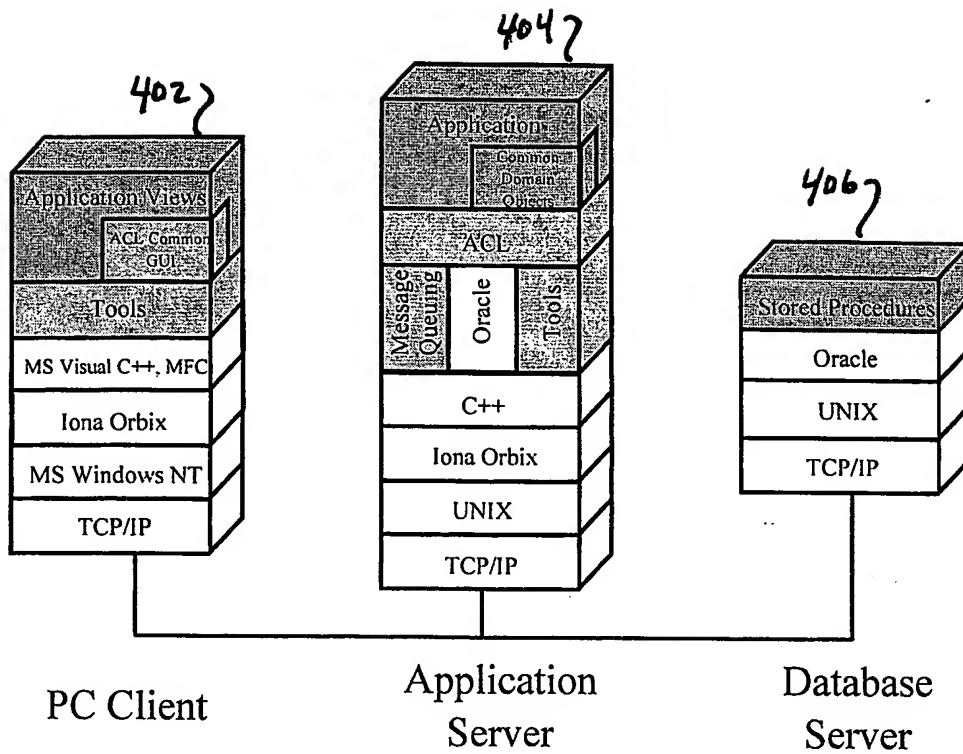


Figure 24

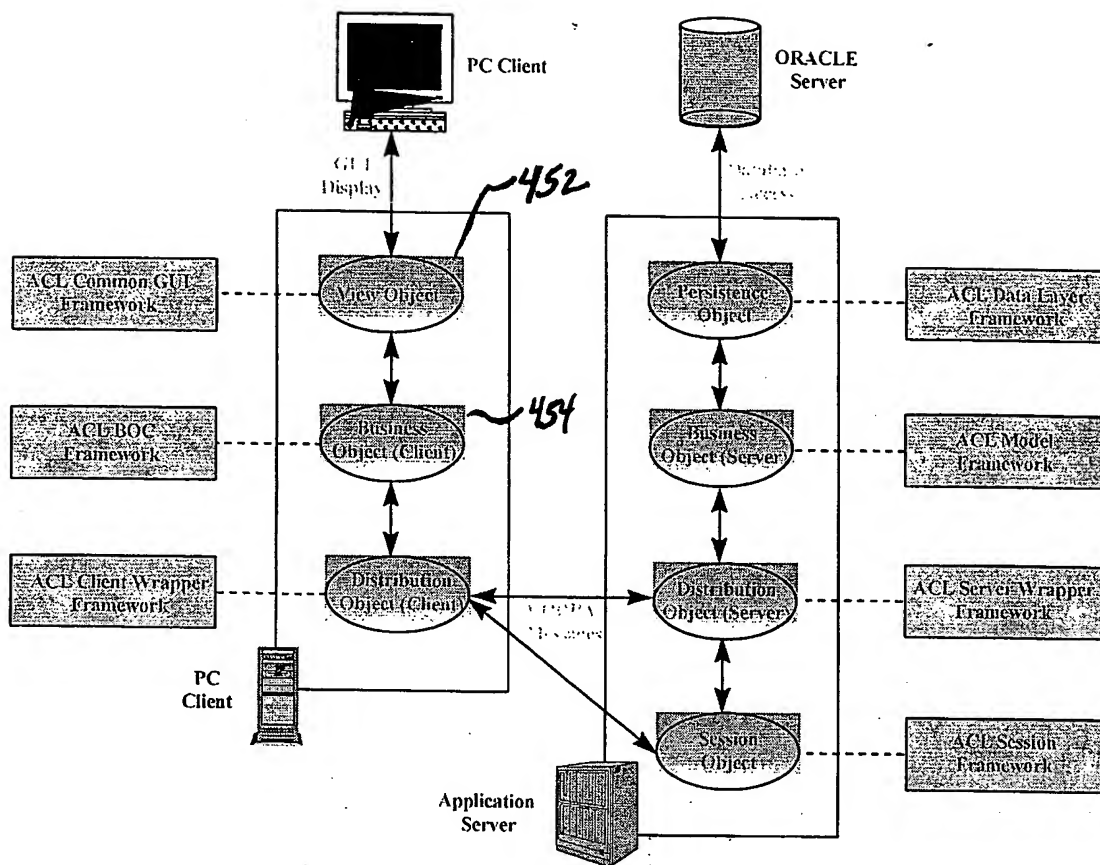
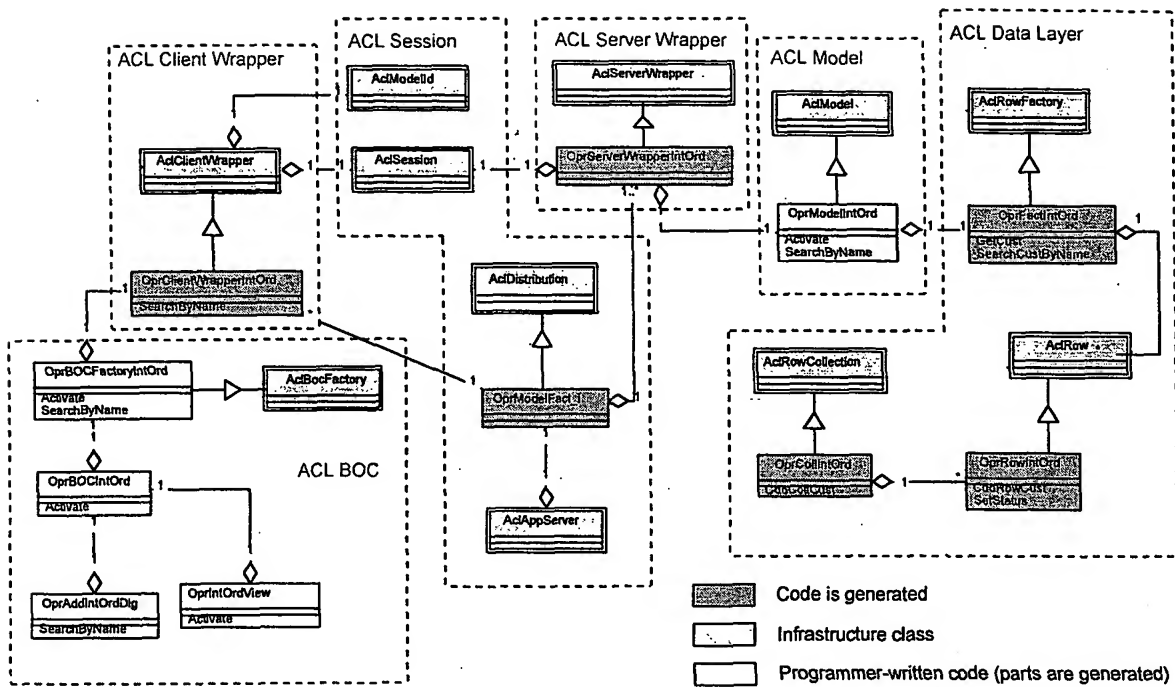


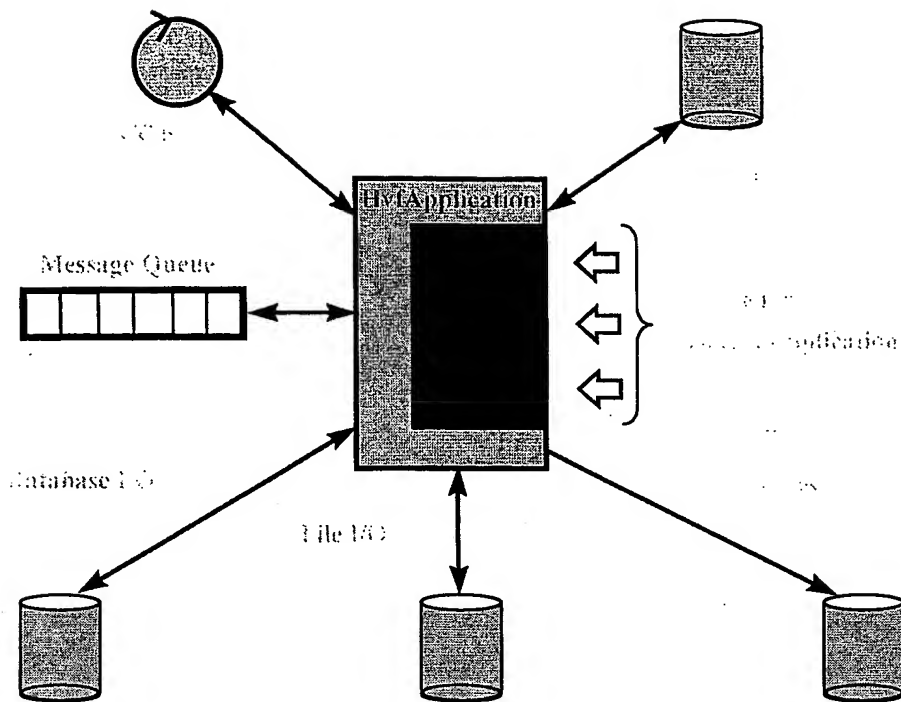
Figure 25





480 →

Figure 26



540  
Figure 27

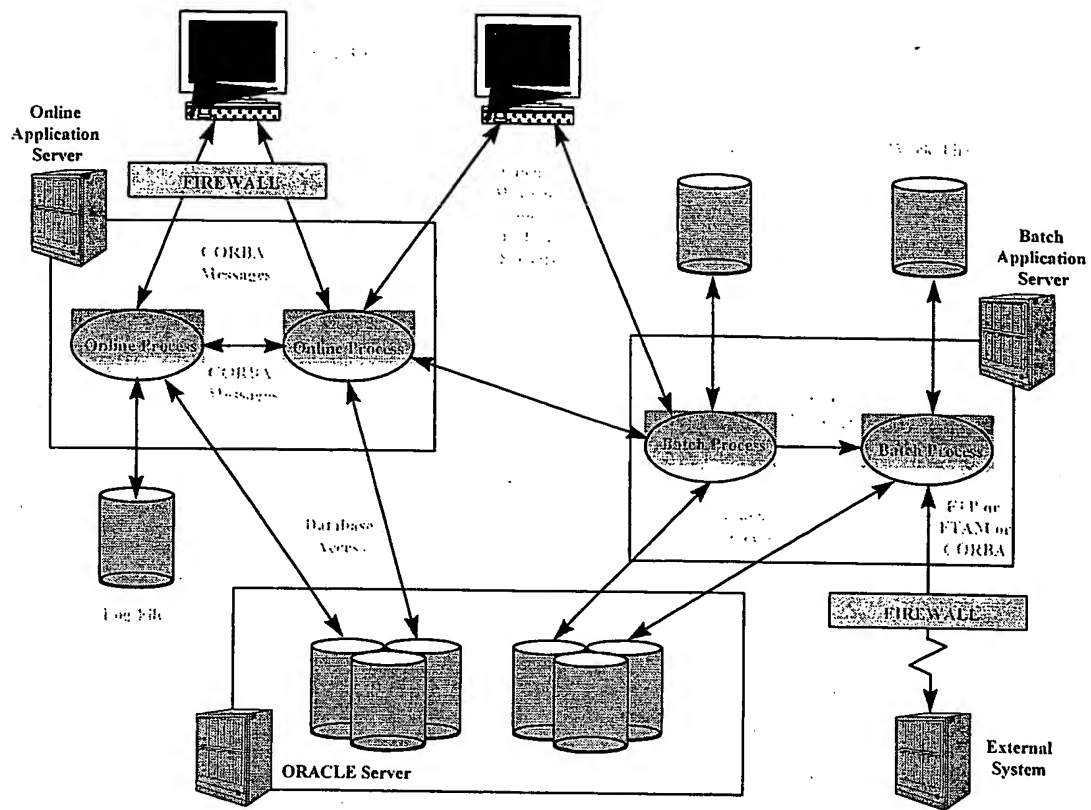


Figure 28

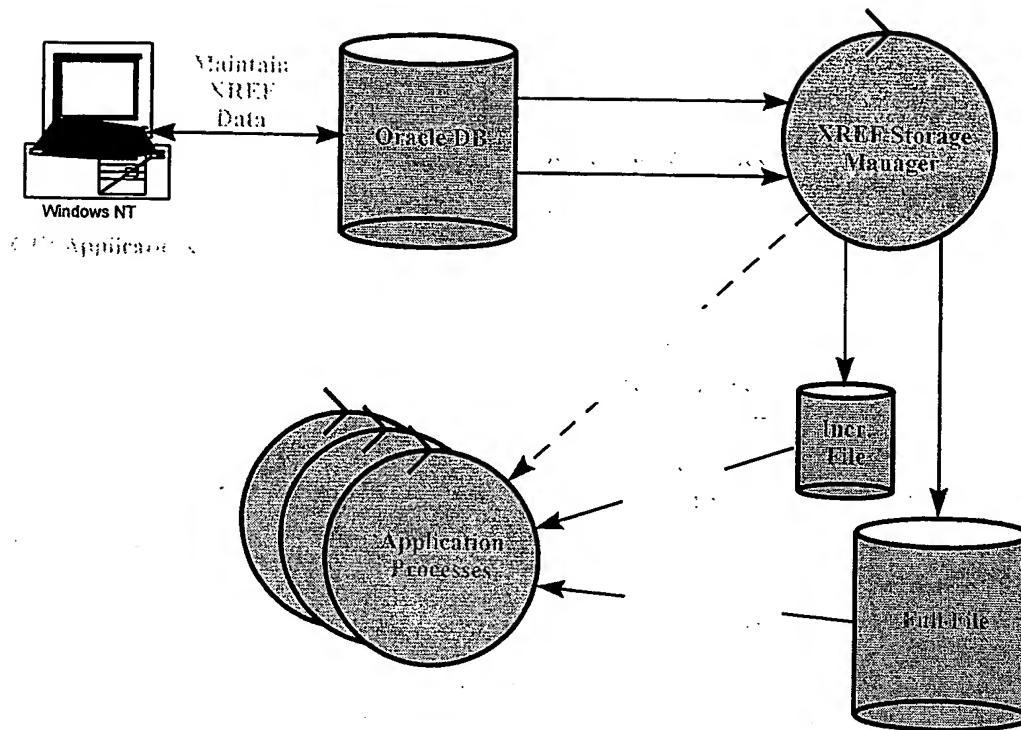


Figure 29